

Are you accurate? Can you handle everyone with care on the phone? Working in an international company is your dream? Would you like to support your sales and service colleagues in their work? Are you good at processing orders?

We would like to welcome you at EAS as our new

Customer Service employee (32*-40 hours)

Job description

As a Customer Service employee you are the tactful, the connecting link between our company and our international customers. Together with your colleagues, in the Sales and Service department, you handle all questions from (potential) customers. You are often the first-line contact for our customers. You are responsible for the management of the customer orders and back office related tasks: From the first quotation to the after sales processing. In this diverse position with many internal and external contacts you are encouraged as a multitasker to think along with the continuous improvement of the overall effectiveness of our organization.

What do you bring?

- You have MBO + working and thinking level; a completed relevant education;
- You have gained at least 2 years of experience in a similar position, preferably in a technical working environment;
- You have experience with ERP and Microsoft Office;
- It is important that you can express yourself in English and Dutch. Knowledge of German is an advantage.

Who are we?

EAS change systems has a worldwide reputation for optimizing the production process in automated mold and stamp changes - Quick Mold Change (QMC) and Quick Die Change (QDC) technology. In addition, our high quality mono and multi-links serve a diversity of industries. Consider, for example, the automotive industry, but we also offer solutions to the chemical and medical industries.

At EAS change systems we do a lot with little. This sober approach is also reflected in our international team. Every employee finds it important to achieve good results and commitment is appreciated. We are a medium-sized, practical organization and know how to respond creatively to market demands.

What do we offer you?

An open and informal (international) corporate culture with short lines of communication. Lots of room and possibilities to further professionalize the department and to evaluate existing processes. A competitive salary with excellent secondary conditions. *Basically the position is full time, however we don't want to exclude good candidates and that is why we are open to candidates who want to work part time. This is a temporary contract with the intention of permanent employment.

Interested?

We would like to receive your resume **and motivation** in English;

EASBV-Recruitment@easchangesystems.com

If you have any questions or would like to receive more information, please contact Karin 't Hart, HR Officer, telephone number 0318-477018.

Acquisition by Recruitment & Selection Agencies following this advertisement is not appreciated.